



*IFW*

PATENT  
Customer No. 32,127  
Attorney Docket No. 03-1022

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Craig L. REDING et al.	)	Group Art Unit: Unknown
	)	
Application No.: 10/720,971	)	Examiner: Wellington Chin
	)	
Filed: November 24, 2003	)	Confirmation No.: 5216
	)	
For: Methods and Systems for Line Management	)	

Customer Window  
U.S. Patent and Trademark Office  
Randolph Building  
401 Dulany Street  
Alexandria, Virginia 22314

Sir:

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT UNDER 37 C.F.R. § 1.97(b)**

Pursuant to 37 C.F.R. §§ 1.56 and 1.97(b), Applicants bring to the attention of the Examiner the documents listed on the attached SB/08.

Copies of the listed documents are attached.

Applicants respectfully requests that the Examiner consider the listed documents and indicate that they were considered by making appropriate notations on the attached form.

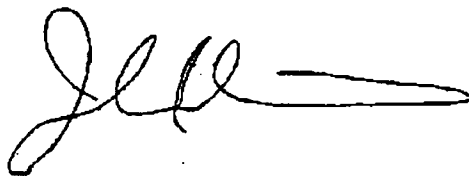
This submission does not represent that a search has been made or that no better art exists and does not constitute an admission that each or all of the listed documents are material or constitute "prior art." If the Examiner applies any of the documents as prior art against any claim in the application and Applicants determine that the cited documents do not constitute "prior art" under United States law, Applicants reserve the right to present to the office the relevant facts and law regarding the appropriate status of such documents.

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

Applicants further reserve the right to take appropriate action to establish the patentability of the disclosed invention over the listed documents, should one or more of the documents be applied against the claims of the present application.

If there is any fee due in connection with the filing of this Statement, please charge the fee to our Deposit Account No. 07-2347.

Respectfully submitted,



By:

Joseph R. Palmieri  
Reg. No. 40,760

C/O Christian R. Andersen  
Verizon Corporate Services Group Inc.  
600 Hidden Ridge Drive  
Mail Code: HQE03H14  
Irving, Texas 75038  
#972.718.4800

Date: February 8, 2006

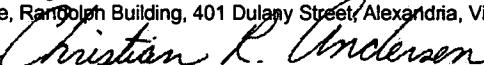
---

Information Disclosure Statement

I hereby certify that this correspondence is being hand delivered to the United States Patent and Trademark Office addressed to: Customer Window, U.S. Patent and Trademark Office, Randolph Building, 401 Dulany Street, Alexandria, Virginia 22314, on the date shown below.

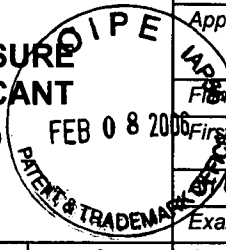
Dated: February 8, 2006

Signature

  
(Christian R. Andersen)

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT**

(Use as many sheets as necessary)

**Complete if Known**

Application Number			10/720,971		
Filing Date			November 24, 2003		
First Named Inventor			Craig L. REDING		
Firm/Unit			Unknown		
Examiner Name			Wellington Chin		
Attorney Docket Number			03-1022		
Sheet	1	of	6		

**U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS**

Examiner Initials	Cite No. <sup>1</sup>	Document Number	Issue or Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code <sup>2</sup> (if known)			
		US-4,540,850	09-10-1985	Herr et al.	
		US-5,327,486	07-05-1994	Wolff et al.	
		US-5,440,624	08-08-1995	Schoof	
		US-5,631,904	05-20-1997	Fitser et al.	
		US-5,652,789	07-29-1997	Miner et al.	
		US-5,875,242	02-23-1999	Glaser et al.	
		US-5,903,845	05-11-1999	Buhrmann et al.	
		US-5,907,547	05-25-1999	Foladare et al.	
		US-6,192,123 B1	02-20-2001	Grunsted et al.	
		US-6,219,413	04-17-2001	Burg	
		US-6,226,374 B1	05-01-2001	Howell et al.	
		US-6,301,609	10-09-2001	Aravamudan et al.	
		US-6,310,947 B1	10-30-2001	Polcyn	
		US-6,430,289 B1	08-06-2002	Liffick	
		US-6,459,780 B1	10-01-2002	Wurster et al.	
		US-6,463,145 B1	10-08-2002	O'Neal et al.	
		US-6,477,374 B1	11-05-2002	Shaffer et al.	
		US-6,546,005 B1	04-08-2003	Berkley et al.	
		US-6,564,261 B1	05-13-2003	Gudjonsson et al.	
		US-6,584,122 B1	06-24-2003	Matthews et al.	
		US-6,577,622	06-10-2003	Schuster et al.	
		US-6,614,786 B1	09-02-2003	Byers	
		US-6,771,949	08-03-2004	Corliss	
		US-6,411,605	06-25-2002	Vance et al.	
		US-6,717,938	04-06-2004	D'Angelo	
		US-6,563,914	05-13-2003	Sammon et al.	
		US-6,735,292	05-11-2004	Johnson	
		US-5,724,412		Srinivasan	
		US-5,872,841		King et al.	
		US-6,351,279		Sawyer	
		US-6,371,484		Yuan	

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>				<b>Complete if Known</b>			
				Application Number		10/720,971	
				Filing Date		November 24, 2003	
				First Named Inventor		Craig L. REDING	
				Art Unit		Unknown	
				Examiner Name		Wellington Chin	
Sheet	2	of	6	Attorney Docket Number		03-1022	

U.S. PATENTS AND PUBLISHED U.S. PATENT APPLICATIONS					
		US-6,442,245		Castagna et al.	
		US-6,470,079		Benson	
		US-6,480,830		Ford et al.	
		US-6,519,326		Milewski et al.	
		US-6,535,596		Frey et al.	
		US-6,625,258		Ram et al.	
		US-20020080942	06-27-2002	Clapper	
		US-20020083462	06-27-2002	Arnott	
		US-20020110121	08-15-2002	Mishra	
		US-20020147811	10-10-2002	Schwartz et al.	
		US-20030058838	03-27-2003	Wengrovitz	
		US-20040019638	01-29-2004	Makagon et al.	
		US-20020077082	06-20-2002	Cruickshank	
		US-20020076027	06-20-2002	Bernnan et al.	
		US-20010003202	06-07-2001	Mache et al.	
		US-20020147777		Hackbarth et al.	
		US-20020076026		Batten	
		US-20040044658		Crabtree et al.	
		US-20040034700		Polcyn	
		US-20010014863		Williams III	
		US-20020012425		Brisebois et al.	
		US-20020055351	05-09-2002	Elsy et al.	
		US-20030014488	01-16-2003	Dalal et al.	
		US-20040249884	12-09-2004	Caspi et al.	
		US-20030169330	09-11-2003	Ben-Shachar et al.	

**Note: Submission of copies of U.S. Patents and published U.S. Patent Applications is not required.**

FOREIGN PATENT DOCUMENTS							
Examiner Initials <sup>2</sup>	Cite No. <sup>1</sup>	Foreign Patent Document		Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	Translation <sup>6</sup>
		Country Code <sup>3</sup>	Number <sup>4</sup> Kind Code <sup>5</sup> (if known)				
		EP	0818908 A3	01-14-1998			
		JP	2000-270307	09-29-2000			

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>				<b>Complete if Known</b>			
				Application Number		10/720,971	
				Filing Date		November 24, 2003	
				First Named Inventor		Craig L. REDING	
				Art Unit		Unknown	
				Examiner Name		Wellington Chin	
Sheet	3	of	6	Attorney Docket Number		03-1022	

FOREIGN PATENT DOCUMENTS					
		WO 01/11586 A1	02-15-2001		
		JP 59-169264	09-25-1984		

NON PATENT LITERATURE DOCUMENTS			
Examiner Initials	Cite No. <sup>1</sup>	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.), date, page(s), volume-issue number(s), publisher, city and/or country where published.	Translation <sup>6</sup>
		"MP3 Recorder Download - MP3 Recorder - Record Audio Stream to MP3 or WAV," 2002, <a href="http://www.mp3-recorder.net">http://www.mp3-recorder.net</a>	
		"FAQ Premium Home Answer" eVoice, <a href="http://content.evoice.com/wcs/signUp/FAQ_premHA_s01.htm">http://content.evoice.com/wcs/signUp/FAQ_premHA_s01.htm</a>	
		"Voice-ASP, White Paper Technology & Processes," eVoice, December 13, 2000	
		"Voice-ASP, White Paper: Market Opportunities for Enhanced Voicemail," eVoice, November 10, 2000	
		"Audio Digitizing Process," TalkBank, <a href="http://www.talkbank.org/da/audiodig.html">http://www.talkbank.org/da/audiodig.html</a>	
		"Supplemental Report to Diary 53, Networking the Sound Digitizing Device," Old Colorado City Communications and the National Science Foundation Wireless Field Tests, October 20, 2002, Lansing, Michigan, <a href="http://wireless.oldcolo.com/biology/ProgressReports2002/Progress%20Reports2002/53SupplementalReport(10-20-02).htm">http://wireless.oldcolo.com/biology/ProgressReports2002/Progress%20Reports2002/53SupplementalReport(10-20-02).htm</a>	
		"Macromedia SoundEdit 16 Support Center-Working with Other Programs, What is Shockwave Audio Streaming?" <a href="http://www.macromedia.com/support/soundedit/how/shock/whatis.html">http://www.macromedia.com/support/soundedit/how/shock/whatis.html</a>	
		"Chapter 3: Overview," last updated December 2, 1999, <a href="http://service.real.com/help/library/guides/g270/htmlfiles/overview.htm">http://service.real.com/help/library/guides/g270/htmlfiles/overview.htm</a>	
		"How Internet Radio Works," Howstuffworks, <a href="http://computer.howstuffworks.com/internet-radio.htm/printable">http://computer.howstuffworks.com/internet-radio.htm/printable</a>	
		"Telecommunications and Personal Management Services Linked in Collaboration by Verizon and Microsoft," October 23, 2001, <a href="http://www.microsoft.com/presspass/press/2001/oct01/10-23MSVerizonPr.asp">http://www.microsoft.com/presspass/press/2001/oct01/10-23MSVerizonPr.asp</a>	
		"Real-Time Collaboration Integration in the Portal," T. ODENWALD, SAP Design Guild, <a href="http://www.sapdesignguild.org/editions/edition5/synch_collab.asp">http://www.sapdesignguild.org/editions/edition5/synch_collab.asp</a>	
		"NetMeeting101," <a href="http://www.meetingbywire.com/NetMeeting101.htm">http://www.meetingbywire.com/NetMeeting101.htm</a>	
		"NetMeeting102," <a href="http://www.meetingbywire.com/NetMeeting102.htm">http://www.meetingbywire.com/NetMeeting102.htm</a>	
		"Instructions on Application Sharing and Data Collaboration," VCON Escort and Cruiser, <a href="http://www.vide.gatech.edu/docs/share/">http://www.vide.gatech.edu/docs/share/</a>	
		"Instructions on Multipoint Application Sharing and Data Collaboration," VCON Escort and Cruiser with the RadVision MCU, <a href="http://www.vide.gatech.edu/docs/multi-share/">http://www.vide.gatech.edu/docs/multi-share/</a>	
		"File Transfer," Microsoft Windows Technologies Windows NetMeeting, last updated June 4, 1999, <a href="http://www.microsoft.com/windows/netmeeting/features/files/default.asp">http://www.microsoft.com/windows/netmeeting/features/files/default.asp</a>	
		"From Dial Tone to Media Tone," Analyst: R. MAHOWALD, IDC, June 2002	

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

**INFORMATION DISCLOSURE  
STATEMENT BY APPLICANT***(Use as many sheets as necessary)***Complete if Known**

<i>Application Number</i>	10/720,971
<i>Filing Date</i>	November 24, 2003
<i>First Named Inventor</i>	Craig L. REDING
<i>Art Unit</i>	Unknown
<i>Examiner Name</i>	Wellington Chin
<i>Attorney Docket Number</i>	03-1022

Sheet 4 of 6

**NON PATENT LITERATURE DOCUMENTS**

		"MediaTone - The 'Dial Tone' for Web Communications Services," Webex, 2003	
		Business Solutions/Professional, <a href="http://www.accessline.com/business_sol/bs_professional_body.html">http://www.accessline.com/business_sol/bs_professional_body.html</a>	
		"Accessline Comms' Accessline Service, The One-Number Wonder," <u>CommWeb</u> , T. KRAMER, February 1, 2000, <a href="http://www.cconvergence.com/article/TCM20000504S0014">http://www.cconvergence.com/article/TCM20000504S0014</a>	
		"InteleScreener," 2003, <a href="http://www.intelescreener.com/howitworks.html">http://www.intelescreener.com/howitworks.html</a>	
		"TeleZapper from Privacy Technologies," Privacy Corps - Our Review, 2002, <a href="http://www.privacycorps.com/pages/product1.htm">http://www.privacycorps.com/pages/product1.htm</a>	
		"A Proposal for Internet Call Waiting Service Using SIP," A. BRUSILOVSKY et al., Lucent Technologies, PINT Working Group, Internet Draft, January 1999	
		"A Model for Presence and Instant Messaging," M. DAY et al., Fujitsu, February 2000, Network Working Group, Request for Comments 2778	
		Data Connection, Strategic Computer Technology, MeetingServer, "Broadband for Learning Case Study," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/conferencing/meetingserver_casestudy.htm">http://www.dataconnection.com/conferencing/meetingserver_casestudy.htm</a>	
		Data Connection, MailNGen, "Next Generation Messaging for Service Providers," Data Connection Limited, 2003-4	
		Data Connection, Strategic Computer Technology, "Directories Explained," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/inetapps/direxpl.htm">http://www.dataconnection.com/inetapps/direxpl.htm</a>	
		Data Connection, Strategic Computer Technology, Directory Systems, "Directories and Meta-Directories," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/inetapps/directory.htm">http://www.dataconnection.com/inetapps/directory.htm</a>	
		Data Connection, Strategic Computer Technology, "DC-IMS\Voice Unified Messaging Gateway," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20010307174512/www.dataconnection.com/messging/spivoice.htm">http://web.archive.org/web/ 20010307174512/www.dataconnection.com/messging/spivoice.htm</a>	
		Data Connection, Strategic Software Technology, "DC-SurroundSuite for Service Providers," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20000914200355/www.dataconnection.com/messging/spssuite.htm">http://web.archive.org/web/ 20000914200355/www.dataconnection.com/messging/spssuite.htm</a>	
		Data Connection, Strategic Computer Technology, "Messaging Software Products and Services," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20000819063320/www.dataconnection.com/messging/messgidx.htm">http://web.archive.org/web/ 20000819063320/www.dataconnection.com/messging/messgidx.htm</a>	
		Data Connection, Strategic Software Technology, "DC-Share for UNIX," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20000914200713/www.dataconnection.com/conf/DCshare.htm">http://web.archive.org/web/20000914200713/ www.dataconnection.com/conf/DCshare.htm</a>	
		Data Connection, Strategic Software Technology, "DC-H.323," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20001120050600/www.dataconnection.com/conf/h323.htm">http://web.archive.org/web/20001120050600/www.dataconnection.com/conf/h323.htm</a>	
		Data Connection, Strategic Software Technology, "DC-WebShare," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20001016115016/www.dataconnection.com/conf/webshare.htm">http://web.archive.org/web/20001016115016/www.dataconnection. com/conf/webshare.htm</a>	
		Data Connection, Strategic Computer Technology, "DC-Recorder," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20001016055611/www.dataconnection.com/conf/recorder.htm">http://web.archive.org/web/20001016055611/www.dataconnection. com/conf/recorder.htm</a>	

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO				<b>Complete if Known</b>	
<b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b> <i>(Use as many sheets as necessary)</i>				<i>Application Number</i>	10/720,971
				<i>Filing Date</i>	November 24, 2003
				<i>First Named Inventor</i>	Craig L. REDING
				<i>Art Unit</i>	Unknown
				<i>Examiner Name</i>	Wellington Chin
Sheet	5	of	6	<i>Attorney Docket Number</i>	03-1022

NON PATENT LITERATURE DOCUMENTS		
		Data Connection, Strategic Software Technology, "DC-MeetingServer," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20000914200719/www.dataconnection.com/conf/meetingserver.htm">http://web.archive.org/web/20000914200719/www.dataconnection.com/conf/meetingserver.htm</a>
		Data Connection, Strategic Computer Technology, "DC-MeetingServer," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20021201144529/www.dataconnection.com/inetapps/conferencing.htm">http://web.archive.org/web/20021201144529/www.dataconnection.com/inetapps/conferencing.htm</a>
		Data Connection, Strategic Software Technology, "DC-VoiceNet Features," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20001016102614/www.dataconnection.com/messaging/vnfeat.htm">http://web.archive.org/web/20001016102614/www.dataconnection.com/messaging/vnfeat.htm</a>
		Data Connection, Strategic Software Technology, "DC-VoiceNet," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20000914200424/www.dataconnection.com/messaging/vnet.htm">http://web.archive.org/web/20000914200424/www.dataconnection.com/messaging/vnet.htm</a>
		Data Connection, Strategic Computer Technology, "Messaging Software Products and Services," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20010305143803/www.dataconnection.com/messaging/messgidx.htm">http://web.archive.org/web/20010305143803/www.dataconnection.com/messaging/messgidx.htm</a>
		Data Connection, Strategic Computer Technology, "DC-SurroundSuite for Enterprises," Data Connection Ltd, 1998-2000, <a href="http://web.archive.org/web/20010306082711/www.dataconnection.com/messaging/enssuite.htm">http://web.archive.org/web/20010306082711/www.dataconnection.com/messaging/enssuite.htm</a>
		Data Connection, "SmartDialer Functional Overview," Version v1.0, Internet Applications Group, Data Connection Ltd., November 3, 2003
		Data Connection, "SIP Market Overview, An analysis of SIP technology and the state of the SIP Market," JONATHAN CUMMING, Data Connection Ltd., 2003-2004
		Data Connection, "Integrating Voicemail Systems, A white paper describing the integration of heterogeneous voicemail systems," MICHAEL JAMES, Internet Applications Group, Data Connection Ltd., 2004
		Data Connection, Strategic Computer Technology, "MailNGen: Next generation messaging for Service Providers," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/messaging/">http://www.dataconnection.com/messaging/</a>
		Data Connection, Strategic Computer Technology, "MailNGen: Unified Messaging," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/messaging/unified_messaging.htm">http://www.dataconnection.com/messaging/unified_messaging.htm</a>
		Data Connection, Strategic Computer Technology, "MeetingServer: The award-winning web conferencing solution for Service Providers," Data Connection Ltd, 1998-2005, <a href="http://www.dataconnection.com/conferencing/">http://www.dataconnection.com/conferencing/</a>
		Data Connection, Strategic Computer Technology, "MeetingServer: The web conferencing solution for Service Providers," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/conferencing/meetingserver.htm">http://www.dataconnection.com/conferencing/meetingserver.htm</a>
		Data Connection, Strategic Computer Technology, "MeetingServer: Web conferencing architecture," Data Connection Ltd, 1998-2004, <a href="http://www.dataconnection.com/conferencing/meetingserver_arch.htm">http://www.dataconnection.com/conferencing/meetingserver_arch.htm</a>

Examiner Signature	/Ramnandan Singh/ (05/20/2008)	Date Considered	
--------------------	--------------------------------	-----------------	--

ALL REFERENCES CONSIDERED EXCEPT WHERE LINED THROUGH. /R.S./

IDS Form PTO/SB/08: Substitute for form 1449A/PTO  <b>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</b>  <i>(Use as many sheets as necessary)</i>				<b>Complete if Known</b>	
				<i>Application Number</i>	10/720,971
				<i>Filing Date</i>	November 24, 2003
				<i>First Named Inventor</i>	Craig L. REDING
				<i>Art Unit</i>	Unknown
				<i>Examiner Name</i>	Wellington Chin
Sheet	6	of	6	<i>Attorney Docket Number</i>	03-1022

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.